



Privacy Policy

Ehata for Consultancy and Training LTD (“Ehata”) is committed to protecting your personal data and respecting your privacy in accordance with the General Data Protection Regulation (GDPR) (EU) 2016/679 and applicable Libyan law. This Privacy Policy explains how we collect, use, store, and protect your personal data.

1. Information We Collect

We may collect and process the following categories of personal data:

- Identification details: name, job title, company/organization.
- Contact details: email address, phone number.
- Professional information: information relevant to consultancy, training, and risk assessments.
- Records of correspondence, inquiries, or contractual engagement with us.

We do not intentionally collect sensitive personal data unless it is necessary for the performance of services and subject to your explicit consent.

2. Legal Basis for Processing

Under GDPR, we process your personal data on the following lawful bases:

- **Contractual necessity:** to perform a contract with you or to take steps at your request prior to entering into a contract.
- **Legal obligations:** to comply with applicable laws and regulations.
- **Legitimate interests:** to pursue our business purposes, such as improving services, ensuring compliance, and maintaining professional relationships.
- **Consent:** where you have provided explicit consent, e.g., to receive newsletters or event invitations.

3. How We Use Your Information

We may use your personal data to:

- Provide consultancy, training, and risk assessment services.
- Prepare and deliver reports, assessments, or professional analyses.
- Communicate with you regarding updates, changes, or events.
- Comply with regulatory, legal, or contractual requirements.

4. Disclosure of Personal Data

We do not sell or rent your personal data. Disclosure may occur in the following limited cases:

- Where required by law, regulation, or court order.
- To trusted employees, consultants, or subcontractors bound by strict confidentiality obligations.
- With your prior consent.

5. International Data Transfers

If personal data is transferred outside the European Economic Area (EEA), Ehata ensures that such transfers are subject to adequate safeguards, consistent with GDPR requirements.

6. Data Retention

We retain personal data only for as long as necessary to fulfill the purposes for which it was collected, or as required by law. Once retention periods expire, data is securely deleted or anonymized.

7. Data Security

Ehata implements appropriate technical and organizational measures to protect personal data against unauthorized access, alteration, disclosure, or destruction, in line with GDPR and international standards.

8. Your Rights Under GDPR

As a data subject, you have the following rights:

- **Right of access** – to obtain confirmation of whether we hold your personal data and receive a copy.
- **Right to rectification** – to correct inaccurate or incomplete data.

- **Right to erasure (“right to be forgotten”)** – to request deletion of your personal data.
- **Right to restriction of processing** – to request limitation on how we process your data.
- **Right to data portability** – to request transfer of your data to another controller.
- **Right to object** – to object to processing based on legitimate interests or for direct marketing.
- **Right to withdraw consent** – to withdraw consent where processing is based on it.

To exercise your rights, please contact us using the details provided below.

9. Complaints

If you believe your data protection rights have been violated, you may lodge a complaint with the competent supervisory authority in the EU, or with Libyan data protection authorities where applicable.

10. Changes to This Privacy Policy

Ehata reserves the right to update or amend this Privacy Policy at any time. Any changes will be published on our official channels and will take effect immediately upon publication.

11. Contact Information

If you have questions about this Privacy Policy or how your personal data is handled, please contact us at:

Ehata for Consultancy and Training LTD

info@ehaata.com